

C A R A S A N A

Bäderbetriebe GmbH
Baden-Baden



Information for your safe visit to the spa

The health and safety of our guests and our employees is our highest priority. Our hygiene & protection concept is based on our long-standing quality strategy and the recommendations of the relevant professional associations (IAKS Germany, European Waterpark Association

e.V., Deutsche Gesellschaft für das Badewesen e.V., Deutscher Saunabund) and the COVID-19 regulations of the government of the federal state of Baden-Württemberg on infection control measures against the spread of the SARS-CoV-2 virus.

Last changed August 16, 2021

1. Requirements for your visit



ACCESS PERMISSION

- >> Admission only with proof of a) a current negative COVID test (PCR or rapid test) (max. 24 hrs) **or**
- b) full vaccination (min. 14 days) **or**
- c) SARS-CoV-2 recovery (min. 28 days, max. 6 months) **and** presentation of a photo ID.



COLD SYMPTOMS

- >> Guests with cold symptoms and guests who have been in contact with anyone infected with SARS-CoV-2 within the last 14 days are prohibited from accessing all areas of CARASANA Bäderbetriebe GmbH.



CONTACT TRACING

- >> Registration of all guests with the required data is mandatory. You can use the check-in function of the luca app to register or simply can fill out our contact form.



MASK-WEARING

- >> Wearing an FFP2 mask or a medical-grade mask is mandatory in the entrance areas and until reaching the changing areas. Masks are not mandatory in the bathing and sauna area.

2. Hygiene requirements during your visit



KEEP YOUR DISTANCE

- >> In all areas of the spa, a minimum distance of 1.5 m from other persons must be maintained with the exception of members of your household.



NO HANDSHAKES / HUGGING

- >> Please refrain from the usual forms of greeting (shaking hands, hugging, etc.).



SHOWER THOROUGHLY

- >> Please shower thoroughly before entering the spa and saunas.



HYGIENE ETIQUETTE

- >> Please sneeze/cough into your elbow or a handkerchief. Wash your hands regularly or use the hand sanitizer dispensers provided.



SIT / LIE ON A TOWEL

- >> Please always place a towel on the entire surface area you are occupying while sitting or lying down.



CONTACTLESS PAYMENT

- >> Whenever possible, use cashless payment methods (card or VIP chip payment).

3. Our hygiene safety measures for you



NUMBER OF VISITORS

- >> The number of visitors in the spa and for specific services is limited.



REGULAR DISINFECTION

- >> We guarantee the disinfection of our bathing water against all viruses and bacteria. In addition, all touch, sitting and reclining surfaces are disinfected at regular intervals.



VENTILATION

- >> Our high-performance ventilation system ensures 100% fresh air exchange every 10 minutes, thus ensuring the highest air quality.



CLEANING

- >> For your safety, we clean surfaces such as handrails, door handles, toilets, etc. with increased frequency.



FREE RAPID TESTING (Acura saliva test)

- >> Our partners at the Aurelia Pharmacy have set up a free rapid saliva test station in the foyer of the Caracalla Spa. No reservation or appointment required. Acura's saliva test is safe, quick, and much less uncomfortable than a nasopharynx swab. Opening times: Daily (Mon-Sun) from 8 a.m. to 8.30 p.m.

Thank you very much for your support! We hope you have a relaxing experience!